

## DALBY INTERAGENCY MEETING

Held at the MYALL YOUTH AND COMMUNITY NETWORK CENTRE

Date 19<sup>th</sup> September Interagency 2017

Meeting opened by Rebecca Lee at 12pm – Rebecca thanked everyone for their attendance

**ATTENDANCE:** Annie Johnston & Lisa Howlett (QLD Police), Miranda Woodland, Brooke, Sarah & Belinda O'Shea (TASC), Rod Rodgers (Dalby Baptist Church), Samara Hanrahan (Ozcare), Maree Burton (St Vincent De Paul), Irene Tanks (Dalby Crisis Centre), Jamie Frid (Waminda Services), Erin Wilkin (PCYC), Selena Kelly (Goondir), Rohan Watson (RRMH), Dennis Gothe & Katrina Gallaher (Mercy Family & Child Connect), Kim Tubb & Kath McUtchen (Lifeline Darling Downs), Dianne Alderton (Roma Child Safety), Mysty Vol (Dalby Chamber of Commerce), Louise Judge (Chinchilla Family Support Centre), Kristy Howarth (Dalby Hope Centre), Sue Ellen Atkins & Dave Gall (Dept. Human Services), Jenny Frizzell (Carers QLD), Andrew Phelan & Sharyn Kuhn (Youth In Search) & Arlane O'Donnell & Rebecca Lee (MYCNC)

**APOLOGIES:** Norman Wotherspoon (Dept. Human Services), Carolyn Tillman (WDRC), Kelly Ryan (PCYC), Katrina Potter (TASC), Lynda Hammond (CAP), Kaye Maguire (WDRC), Kelly Breuer & Sue Fisher (NDIS), Sally Hewes (Carers QLD), Annette Jasinski (Lifeline Darling Downs), Rita Hassan (Arrow), Julie Inskip (St Vincent De Paul), Nicole Copper (DISCO), Melina Bick (Mercy Family and Child Connect), Adair Learmont (Dept. Human Services), Debbie Smith (RRMH).

Annie Johnston (Queensland Police Service) 4669 9222 [johnston.annem@police.qld.gov.au](mailto:johnston.annem@police.qld.gov.au)

- ) *Sargent in charge of Domestic Violence Unit*
- ) Based in Dalby however area runs from Dalby, west to Winton and down to Cunnamulla, covering 60 Police Stations
- ) Presented information on Changes to the Domestic Violence legislation and Education changes 30<sup>th</sup> May seen an update to the Domestic Violence Act
- ) DVO's no longer go for 2 years they now go for 5 years
- ) *Information sharing without consent* – before consent was always needed from the aggrieved or the respondent before police could share information with service providers, Police are now able to share information if they believe that it is in the best interest of the victim or the respondent and by sharing this information it helps to protect everyone involved. Therefore Police are able to refer people without consent
- ) *Police Protection Notices*, Police no longer have to go to a Magistrate to get a temporary or urgent protection order they are now able to give this out on the spot with only Senior Sargent or Inspectors approval if the protection order is only for the mandatory conditions or a 25hr cool down Sargent and above can approve order
- ) Changes to the *Bail Act* come through on the 1st April 2017; Police no longer have to prove that the respondent should be kept in on Bail. Relevant offences that put the respondent in a show course situation will now need to prove they should be out on Bail. Relevant Offences are; An offence against the criminal code section 315A - *Strangulation Offence*, punishable by a maximum of at least 7 years imprisonment if the offence is also a Domestic Violence offence, an offence against the criminal code section 75 – *Threaten Violence*, 328A- *Dangerous Operation of a motor vehicle*, 355 – *Deprivation of Liberty*, 359E – *Unlawful Stalking*, 468 – *Injuring Animals*, 177 – *Breaches*, if the defendant used, threatened use or attempted use of unlawful violence to a person or property, if the defendant within 5 years before the commission of the offence was convicted of other offence involving use, threatened use or attempted use of unlawful violence, the defendant within 2 years before the commission of the offence was convicted of another offence against the DV Act.

- ) As a result of these changes and having the defendants in custody pending a mention it is giving the aggrieved breathing space - time to make informed choices
- ) *Victims of Crime Act* was changed on the 1<sup>st</sup> July – now an aggrieved can apply under the victims of crime act without having had a court outcome (previously they had to have court outcome, now they do not)
- ) 25<sup>th</sup> November 2017 – White Ribbon Day – the *National DV Order Act* will come in. This means if an order is made in Victoria it does not have to be registered in Queensland and if it is made in Queensland you do not have to register it in Western Australia and so on

Miranda Woodland, Brooke & Sarah (TASC) 4616 9700 [katrinap@taschnational.org.au](mailto:katrinap@taschnational.org.au)

- ) Lawyer at TASC, based at the Toowoomba office but do travel out to Dalby
- ) Working in Domestic Violence, Family Law & Criminal Law
- ) Welcome any referrals
- ) Brooke and Sarah are *studying Family Law a USQ* doing placement at the moment with TASC

Rod Rodgers (Dalby Baptist Church) 0428 450 572 [rob@dalbybaptist.org](mailto:rob@dalbybaptist.org)

- ) Community Garden is up and running & doing great with supplies going to Meals on Wheels etc.
- ) Have 16 work for the Dole participants currently enrolled in the program

Samara Hanrahan (Ozcare) 1300 663 702

- ) Currently have two crisis houses in town, a 3 bedroom and a 4 bedroom to accommodate families
- ) Also have a women's refuge for women and children affected by Domestic Violence
- ) Ozcare is a Homelessness Service, any homeless issues throughout the area please refer through to Ozcare as they do have vacancies they can access throughout the state, it may not be within Dalby but there are vacancies for people

Maree Burton (St Vincent De Paul) 4662 3497 [sj4405@svdpqld.org.au](mailto:sj4405@svdpqld.org.au)

- ) Information gathering on services available for people in the community
- ) St Vincent De Paul is once again running a free Parenting Course starting on the 4<sup>th</sup> October, Wednesday mornings from 9.15am to 11.45am and ongoing for a five weeks period, located at MYCNC. Please register

Irene Tanks (Dalby Crisis Support) 4669 8499 [da73580@bigpond.net.au](mailto:da73580@bigpond.net.au)

- ) Helping families in venerable situations, with children 0-18yrs
- ) Have just moved location to 166 Cunningham St Dalby,
- ) Open hours are still 9.30am to 3pm weekly
- ) Currently have a youth group running on Friday nights out of the office and three weeks ago started a Parents of Dalby Group

Jamie Frid (Waminda Services) 4662 1434 [jamie.frid@wamindaservices.org.au](mailto:jamie.frid@wamindaservices.org.au)

- ) Disability organisation based in Dalby and servicing Chinchilla, Tara and Toowoomba
- ) Hosting Disability Action week starts Monday 25<sup>th</sup> September 2017, activity day will run from 12pm – 3pm, anyone interested in holding a stall for free, please contact Jamie, flyer and email will be sent out after meeting
- ) NDIS is coming along nicely being a part of the scheme Waminda has gone from 13 participants to 53 since January
- ) Respite centre is operational now starting this week

Erin Wilkin (PCYC) 4672 2400 [erin.wilkin@pcyc.org.au](mailto:erin.wilkin@pcyc.org.au)

- ) Youth Worker taking over while Kira-Lee is on maternity leave

- ) Part of Erin's job is to assess up to 127 kids within six months, assessing different topics from housing situation, drug and alcohol consumption, schooling etc. information gathered is then sent through to Brisbane which is used to obtain more youth services for the Dalby area
- ) Kids come through from DISCO, PCYC, various social gatherings and events.
- ) Looking for more referrals, 12-18 years can be assessed
- ) After assessing participants Erin will then work with anyone needing further assistance, from taking them to see other service providers eg. DISCO, Centrelink etc. or referring on

Selena Kelly (Goondir Health Services) 4679 5900 [s.kelly@goondir.org.au](mailto:s.kelly@goondir.org.au)

- ) *Big Buddy Program* for 12-17 year old indigenous students which aims to keep participants in school and get their year 12 certificate and try and find meaningful employment
- ) Participants run a Coffee Van at various venues and events which is getting booked in very regularly
- ) A food van is about to be rolled out, asking for volunteers who have cooking skills or who might like to do the food supervisors course with the participants to come along and teach the kids to cook in a hospitality kitchen and then in the van
- ) 4 participants have gained employment from skills learnt through the Coffee Van
- ) Big Buddy Program runs in Dalby and Oakey there are currently 160 participants
- ) Outreaching to Oakey, Miles, Chinchilla & Tara
- ) Program Participants meet Tuesday's and Thursday's at Goondir and Oakey participants meet on a Monday
- ) All participants who work on the van, turn up, been respectful, gain 80 points throughout the term get to go on a rewards trip. Out of about 160 only 9 got the reward so it is pretty strict

Rohan Watson (Rural and Remote Mental Health) 0437 002 237 [rohanwatson@rrmh.com.au](mailto:rohanwatson@rrmh.com.au)

- ) Run the *Partners In Recovery Program* through Lifeline
- ) Toowoomba based traveling to Dalby
- ) Supporting people with Mental Health getting supports in place etc.
- ) Information gathering

Denise Gothe & Katrina Gallaher (Mercy Family & Child Connect) 13 32

[denise.gothe@mercy.org.au](mailto:denise.gothe@mercy.org.au)

- ) Currently looking for referrals, most referrals come from Police, Child Safety, QLD Health, Schools, self-referrals etc.
- ) Will engage with clients within their homes and over the phone
- ) Getting supports in place so clients are not referred to Child Safety
- ) Working area is from Warwick, Goondiwindi, Stanthorpe, Yarraman etc.

Kim Tubb (Life Line Darling Downs) 4688 3764 [ktubb@lifelinedarlingdowns.org.au](mailto:ktubb@lifelinedarlingdowns.org.au)

- ) Bianca is a student currently doing volunteer work
- ) Kim works in the *Gambling Health Program* as a *Community Educator*
- ) Program is based on getting awareness into the community around the non-substance addiction that gambling is within the community, education of what is happening in the communities and also linking in with other service providers
- ) Counselling is free to anyone impacted with gambling

Dianne Alderton (Roma Child Safety) 4624 3077 [dianne.alderton@communities.qld.gov.au](mailto:dianne.alderton@communities.qld.gov.au)

- ) *Roma Child Safety Officer* based in Dalby starting fulltime from MYCNC
- ) Information gathering

Belinda O'Shea (TASC - QSTARS) 4616 9700 [QSTARS@tascnational.org.au](mailto:QSTARS@tascnational.org.au)

- ) *Tenant advocate* from TASC
- ) TASC is based in Toowoomba and also have officers in Roma and Ipswich
- ) QSTARS program can assist with advice and assistants to understand tenancies rights and responsibilities, working towards court resolved tenancy issues, helping clients speak with lessors or agents and assistants to help fill out letters or tenancy forms, also help to attend or prepare for QCAT, support there is on a case by case basis.
- ) Will be attending Dalby on a monthly basis working from MYCNC, ongoing up until May next year at this stage

Mysty Van Der Linde (Dalby Chamber of Commerce) 4662 4050 [membership@dalbychamber.com.au](mailto:membership@dalbychamber.com.au)

- ) Currently running the Skilling Queenslander for work program – Round 3
- ) Information gathering

Louise Judge (Chinchilla Family Support Centre) 4662 8528 [community@cfsc.org.au](mailto:community@cfsc.org.au)

- ) Gathering information on what services are available in the Western Downs
- ) Working with the Suicide Prevention Working Group – doing pop up workshops etc.
- ) Working to have Mental Health Week in the beginning of October, at both Dalby & Chinchilla's movie theatres work is still ongoing to get Dalby on-board
- ) Drug Support training is coming up provided free in Chinchilla at the end of October

Kath McUtchen (Life Line Darling Downs) 4688 3764 [kmcutchen@lifelinedarlingdowns.org.au](mailto:kmcutchen@lifelinedarlingdowns.org.au)

- ) Financial Resilience Worker with Lifeline Darling Downs based in Dalby
- ) Happy to travel to Miles, Chinchilla, Tara, Jandowae and surrounding areas
- ) One on one support with counsellors available when needed and can advocate on behalf of the client when dealing with lander, debt collectors and Ergon

Kristy Howarth, (Dalby Hope Centre) 0423 930 886 [kristyhowarth@iinet.net.au](mailto:kristyhowarth@iinet.net.au)

- ) Dalby Presbyterian Church has started their own counselling centre within Dalby, Dalby Hope Centre which will have three part time counsellors providing individual, couples, family, Children and Youth Counselling and group counselling sessions at a reduced rate, individuals - \$50/hr & Couples - \$70/hr, for a cheaper service clients can talk to counsellors
- ) Are now interviewing for a centre director
- ) Kristy working mostly in the areas of anxiety, depression, single women, teenage boys and girls but will and is qualified to treat a wide range of areas
- ) Being funded by the church only Christian counsellors are employed however clients beliefs, life choices or ethnic backgrounds are not a factor and no religious agendas will ever be push at the Dalby Hope Centre
- ) Officers are situated on Drayton Street just behind GJ Gardener Homes

Sue Ellen Atkins & Dave Gall 4672 1915

[cscm.dalby.q@humanservices.gov.au](mailto:cscm.dalby.q@humanservices.gov.au) [dave.gall@humanservices.gov.au](mailto:dave.gall@humanservices.gov.au)

- ) *Team Leader* at Dept. Human Service, covering Centrelink & Medicare
- ) Youth Allowance customers need to get their parents income details into the Centrelink office soon, as payments may be cut
- ) Information gathering
- ) Dave is a Multicultural Service officer, covering Toowoomba, Ipswich and out West to Charleville, assists migrants and refugees in dealing with the government, primarily when first arriving in Australia. Anyone from a non-English speaking background who are having problems with the system call or email [dave.gall@humanservices.gov.au](mailto:dave.gall@humanservices.gov.au)

Jenni Frizzell (Carers Queensland) [4646 2899](tel:46462899) [jfizzell@carersqld.asn.au](mailto:jfizzell@carersqld.asn.au)

- ) Based in Toowoomba, supporting carers within the area with counselling, advocates, support groups etc.
- ) Have started a new support group in Toowoomba which will be held on the second Tuesday of every month open to any carers that may like to come alone
- ) Carers week is 15<sup>th</sup> – 21<sup>st</sup> of October 2017 theme is 'Carers Count', different events and activities will be held around the region, main event will be a luncheon at Preston Peak in Toowoomba
- ) New contact phone number is 4646 2899 and a new counsellor will be starting in October

Andrew Phelan & Sharyn Kuhn (Youth in Search) [0499 601 501](tel:0499601501)

[andrew.phelan@youthinsearch.org.au](mailto:andrew.phelan@youthinsearch.org.au)

- ) Andrew is the new *Community Coordinator* for the Youth in Search foundation, currently looking after the entire Darling Downs Region, this will be his last week in the job will have a new Coordinator based in Dalby on the 23<sup>rd</sup> October
- ) Australia's most affective youth intervention programs to over 30,000 young people within Australia to date
- ) Program consists of weekend retreats, local support groups held weekly or fortnightly within local communities and also leadership training
- ) Catering to at risk youth aged 14 to 20 years
- ) Program begins with a weekend retreat which is run by young leaders going through Life skill sections that cover trust, communication, self-esteem, conflict resolution etc.
- ) Have specially trained adult leaders who conduct group therapy sessions on topics such as family violence, grief, sexual assault, drug and alcohol abuse etc. Sessions are supervised by a clinical psychologist
- ) Weekend retreats are followed up in each individual community by participants attending the local support groups in their area either weekly or fortnightly sessions
- ) Taking referrals for the next weekend retreat for 3<sup>rd</sup> – 5<sup>th</sup> November, registrations close on the 10<sup>th</sup> October
- ) Also provide leadership training which focuses on personal development skills, presentation skills so they are able to come back and start facilitating the camps and support groups
- ) Sharyn is the Youth In Search *Assets Coordinator*

Rebecca Lee & Arlane O'Donnell (MYCNC) [4662 0152](tel:46620152) [admin@mycnc.com.au](mailto:admin@mycnc.com.au)

- ) *Centre Support Officer* for MYCNC
- ) Lynda Hammond (CAP) will be on leave until the 22<sup>nd</sup> November, however clients can still contact CAP on 1300 227 000 to make an appointment
- ) MYCNC'S AGM will be held on the 21<sup>st</sup> September, this Thursday, from 5:30pm anyone with an interest in the community, Centre or would like to join the committee or board please come along
- ) Arlane O'Donnell (prefers Lane) has replaced Fiona Cook as *Administration Assistant* here at MYCNC & will be working Friday's
- ) Room & office hire are available for a wide range of uses from meetings, training sessions, exams, small parties, breakfast forum's, interviews, photo shoots etc. please contact the Centre for any event or program you may have coming up, spaces can be rearranged to your needs

Meeting Closed: 1.15pm

Next meeting to be held on the 17<sup>th</sup> October 2017 at 12pm